



BLIZZARD SKILL FACILITY SERVICES PVT LTD

(A GROUP OF DISTINCTIVE CLEANING & MAINTENANCE SOLUTION)

HOSPITAL * HOTELS * INSTITUTIONS * CORPORATE

RESIDENTIAL, PRIVATE AND GOVERNMENT SECTORS



PROPOSAL & OVERVIEW

Regd. Office– 104/9, Kishangarh, Vasantkunj,

New Delhi 110070 Branch Off: - Plot- FF-77

Elite floor E-Block Sec.85 Faridabad (HR)

Tele: 8178882098, Email: - blizzardfacilitypvt@gmail.com



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ABOUT US

Blizzard Skill Facility Services is a company founded and established by group of professional from hospitality industry who has very rich experience in Operation & Maintenance of cleaning and other services. It started its operation in Housekeeping management for industry like, Hospitals, Institutes, Hotels, Guest Houses, Corporate offices, export house & retails and Residential. Blizzard Skill Facility constantly evaluating the needs and requirement of Corporate Indian Industry and according we are updating our services to the requirement of our corporate clients. We introduced **Blizzard Skill Facility** in 2015 especially for Entire Facility Services management.

The organization is being promoted by an **Ex- Indian Air Force**, who is an experienced professional in the area of Administration and Facility. Our main motto is always high Quality of service delivery. The quality of the services offerings (Specially trained manpower, best quality material and latest equipment) and the pace at which is provided, is unmatched in all respects.

OUR MISSION

Facility Management Services is fully committed to being "Total Quality" service, which is benchmarked by providing professionally trained & high degree caliber personnel in conformity with our International Standard to deliver value-added services. The organization continuously strives to improve in each of these domains to serve as an ever expanding and aware client base service.

OUR VISION VALUE

Integrity & reliability: - The Quality of being honest & the ability to perform its required functions under stated condition for specified period of time.

Openness: - Our exchange of thoughts, messages or information as by speech, signals and communication, writing or behavior.

Positive Attitude: - Positive indication action, feeling or mood, as in times of trouble-preserve a firm/ organization attitude, one's mental attitude in respect of situation.

Passion: - Powerful emotion by heart, such as love, joy, hatred or anger that translate to handling different situation with dexterity.

Innovation: - Ability to define problems from more perspective and generating more solution.

EXPERIENCE DETAIL OF KEY PERSONNEL

BALWAN SINGH KUNDU (Air Force (Retd))

(Head Operation & Administration)

(PGD in HRM, PGD in Hospital Mgt, Security, Fire & Safety Mgt)

EXPERIENCE : 24 years

BHIM SINGH

(Business Development)

EXPERIENCE : 8 years in Business Development

SAURABH

(Head Operation)

(B.Tech Electrical)

EXPERIENCE : 16 years in Operation & maintenance of (E&M)

RR MISHRA

(Admin HR)

EXPERIENCE : 8 Years' experience in Human Resources and Admin.

VED PRAKASH

(Operation)

EXPERIENCE : 15 Years Vast experience in Hospital Housekeeping Services

Worked With ILBS (Institute of Live & Billiary Science, New Delhi

MAX Hospital, Fortis Hospital, New Delhi

ABHIMANYU JHA

(Operation Head)

EXPERIENCE : 15 Years' experience as an Estate Manager at multiple sites.

JITENDER SIWACH

(Operation)

(Technical & Soft)

EXPERIENCE : 8 years in ILBS and DLF Prominad Mall, New Delhi, RJ College, RSK College

SUNIL GUPTA

(Account & Billing)

EXPERIENCE : 10 Years in Accounts, Billing & Budgeting

ROLES & RESPONSIBILITIES

1. Site Development & Execution
2. Manpower Placement, Selection & Interview
3. Document Formulation & Implementation
4. Client Interaction & Follow-up of Regular Meeting
5. Formulation of Reporting Structure
6. Procurements & Logistics
7. Training & Quality Standard
8. Deal with Hired Agencies/Govt. Agencies
9. Round the clock Duty Attention
10. Keep on Track for Further scope of Services
11. Site Billing & Payment Follow-up
12. Manpower Reshuffling
13. Inventory controls
15. Follow-up of Project Execution process
16. Procurement of Resources in emergency

OUR VALUED SERVICES

1	Manpower Service Providing
2	Corporate, Commercial & Residential Facility Management
4	Warehouse /Industrial Cleaning and Maintenance
5	Hospital, Hotel & Institutional Facility Management
6	Polishing, Scrubbing and Buffing of floor
7	Horticulture Maintenance Services
8	Mechanized Housekeeping Services
9	Technical Services (E&M)
10	Security Services

COMPANY PROFILE

REG.NO. : U74999DL2019PTC345624.

PAN NO. : AAICB2655B

ESI NO. : 20001349630000999

PF NO. : DSNHP2160070000

GST NO : 07AAICB2655B1ZO

MSME NO. : UDYAM-HR-03-0040318

SUPPORT & SERVICES

1. MAN-POWER

We have highly experienced and dedicated staff for providing our dynamic services.

2. ROUND THE CLOCK ON SITE SERVICES

Our unique selling point is that we provide services 24 hours a day, 365 days a year in Delhi/NCR/Haryana. They are contactable on Mobiles, Telephones etc. Outsourcing of such a service is a great asset to an organization, by which they can then concentrate on the core business and leave the support services to the experts.

3. HIGH UP- TIME

We offer guaranteed Up-time of 99% on all sites in Delhi/NCR/Haryana calculated Over 24 hours a day, 365 days a year.

4. QUICK RESPONSE TIME

We offer guaranteed response time of 2-4 hours to attend any services/Complaint from the time of receipt of service/ Complaint call depending upon the location of the sites for Delhi/NCR/Haryana.

THE BACKEND SUPPORT

We introduce ourselves as pioneers in the field of Infrastructure Management Services. With ample domain knowledge, the highly trained professionals are qualified to undertake responsibilities in their specific areas of specialization. We have a highly skilled and dedicated team with easy accessibility and communication links to serve our clients better.

- ❖ Our team ensures the highest standards of safety, hygiene and regularly co-ordinate with the staff for professional services.
- ❖ Our backend support also consists of skilled Supervisors, and groomed manpower for routine maintenance of sites.
- ❖ All staff is covered under ESI, PF and guidelines as per Labour Laws. They are employed after police verification and issued identity cards/uniforms during duty hours.
- ❖ Registers and checklists are maintained on a regular basis, monitored by Facilities Managers.
- ❖ Random day and night checks to ensure smooth operations.
- ❖ We also provide immediate reliever for any emergency absenteeism.

ANNEXTURE

WAGES : MINIMUM WAGES(As per Haryana Govt. Rules.)

E.S.I.C. : @3.25%(Employer Share)

E.P.F. : @13% (Employer Share)

SERVICE CHARGES : @6% (As Mutually)

L.W.F. : @Rs.0.4% per worker on Gross earning.

SERVICE TAX : As per Govt. Rule

IGST : 18%

SECURITY SERVICES



Blizzard Skill Facility Management is fast growing Security Solution provider for our valuable clients. We start our security journey from event security management and manned guarding.

BSFM is going to set new standards in security and facility management industry. A correct blends of skill and resources , developed & perfected by our team has enabled us through an expert team reputes of professionals to provide unmatched services to the prime segment of well-known MNC,s corporate house, Hotels, Hospitals, Industries, Institutional and Residential. We are trying to provide service to fit in all circumstances and budgets.

Services Offered:

- ❖ Guarding and Security related services
- ❖ Providing security for monthly and daily bases
- ❖ Manpower & staff supply
- ❖ VIP/ Executive protection through PSO
- ❖ Providing security for special events

OUR GUARDS

We strongly believe that our guards are the backbone and therefore their performance and personality reflect upon our standards. To ensure that guards match up to the high standards in quality, all our guards have to undergo a selection process where they are screened for their quality of intelligence, knowledge, integrity and motivation and dedications.

TRAINING

We train our guards and staff through professional experts. Our main subject of training includes Basic Training on Security, Reception, Guest Handling and Telephone attending duties, Industrial Security, Fire and Safety and Crises management etc. Refresher and on job training is also conducting.

TECHNICAL SERVICES (E&M)

Blizzard Skill Facility Services is providing skillful and well experienced technical manpower for operation and maintenance of the system. We have the qualified trainer for train our technical manpower.

Today technical services is very essential for each organization and play important role for safety of Man, Machine and Material; we provide manpower for handling any kind of incident and building Maintenance & Operation.

We provide technical skilled staff for Operation & Maintenance services for like :- (LT/HT Panel, AC Plant, DG Sets, Pump Room, STP Plant, RO System Lifts & Elevators, Building Repair, Fire Systems.

- Engineer (E& M)
- Shift Engineer (E& M)
- Supervisor (E& M)
- Fire Officer
- Fireman
- Electrician/ Multi Skill Technician
- AC, BMS, STP Operator
- Plumber, Painter, Carpenter and Masson



FACILITY MANAGEMENT PROCEDURE FOLLOW-UP

TECHNICAL SUPPORT FOR EMS SERVICES

INITIAL SITE SURVEY	Installation Bases Physically Inspection of pre-defined Manpower Planning Manpower Recruitment & Selection Manpower Deputation Nature of Job/Business of Client Operation /Service Time
THROUGH INSPECTION:	Technical Inspection Equip. Utilization & Existing performance
DOCUMENTATION:	Protection & safety system Incorporation Final Analysis &Report Formation Updating & Rectification SOP`s for individual Services P.M. Schedule for M&E Services Check List for E&M Year Planner for PPM.
MAINT.PROCEDURE:	M&E Procedures Follow with TPM app Apply ELCM for Any sub critical Equip. Training on O&M Procedures/Personnel Safeties Practices for handling equipment
REPORTING STRUCTURE:	Inspection Report For different Frequency Feedback Report on desired interval Audit Report on desired interval Overall Performance Report Random Inspection Visit Report
MICROSCOPIC SERVICES: (Within specified field)	Root Cause Analysis for break-down Energy Management Services Comprehensive Auditing
CO-ORDINATION ACTIVITY:	Liasoning with owner/client/other body
CONSOLIDATION:	Weekly & Monthly Performance Report Self-Assessment Report Optimization &Improvement Report

FACILITY MANAGEMENT PROCEDURE FOLLOW-UP

SERVICE LEVEL COMMITMENT FOR PERFORMANCE

- i. Scope of work for EMS
- ii. Training on operations & Safeties Practices
- iii. Service Time Period
- iv. Follow-up of Preventive Maintenance schedule
- v. Tools & Testing equipment
- vi. Statuary Compliances
- vii. Audit Report
- viii. Service Request Compliances
- ix. Procedures for attending complain in priority order as following
 - Emergency
 - Priority 1
 - Priority 2
 - Priority 3
 - This order/Category of complaint will be pre-defined in nature
- x. Inventory updating
- xi. Associate minor project work
- xii. Additional services
 - Electrical Power Management/Optimization
 - Fuel Management/Optimization
 - Root cause Analysis for any mishappening

BUILDING EMERGENCY ACTION PLAN

- ☐ In case of General Fire
- ☐ In case of Electrical Fire
- ☐ In case of Elevator Failure
- ☐ In case of any force Majeure i.e. Earthquake, Flood, Civil riot, Bomb etc.

ESCALATION PROCEDURES FOR ANY EMERGENCY

- ☐ Communication/Intimation to concern Authority
- ☐ Immediate Action Adaptation Procedure which is already formatted
- ☐ Pre-Defined Emergency Action/Operation Team
- ☐ Other Follow- up Procedures

OUR VALUED CLIENTS

- SRS Royal Hills, Sector-87, Faridabad
(Service-Maintenance, Housekeeping & Horticulture Service)
Total 1900 Flats



- Green Power Residency, Sector-75, Faridabad
(Service-Maintenance, Housekeeping & Horticulture Service)
Total 400 Flats



- Deep Public School, D-2, Vasantkunj, New Delhi
(Service-Housekeeping & Allied Service)



- Deep Residential, C-4, Vasantkunj, New Delhi
- Shree Krishna Guest House, Vasantkunj, New Delhi (Worked)

- Piyush Mahindra Mall (Faridabad (HR))- (worked)
(Housekeeping Services)



- The Ozone Park (Top)-(Worked)
(Services- Technical & Housekeeping)
Total 450 Flats



- SRS City, Faridabad (Tank Cleaning, Water Proofing & Civil Work)



- Discovery Park BTP, sector-80, Faridabad



- Grip Engineering, Faridabad



- Park Floor-2 BPTP, Sector-76, Faridabad



- Millenium Techno Tools Pvt. Ltd. IMT Manesar (HR)



- Glen IMT Plot no-919, Sec-68 (Faridabad)



- Victora IMT Plot No-46, Sec-68 (Faridabad).



- Siddhi International Plot no-50, Sec-70, (Faridabad)



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